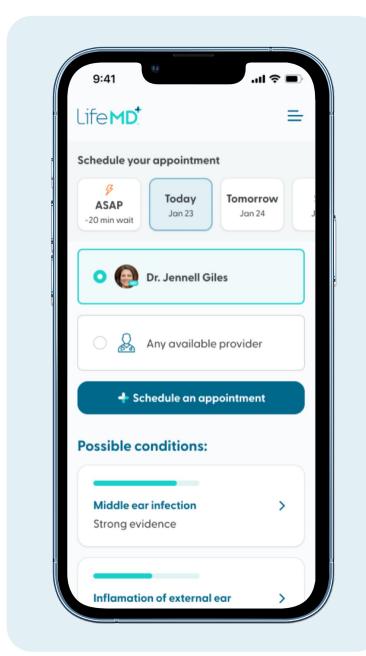


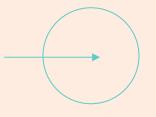
### **Investor Presentation**

March 2024

NASDAQ: LFMD







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# Building the leading platform for comprehensive virtual healthcare

- End-to-end, compliance-first platform for direct-toconsumer virtual primary care
- Early-mover advantage and partnership strategy create a deep competitive moat
- Affiliated 50-state medical group anchored by full-time providers who provide industry-leading, comprehensive virtual care
- Flexible and proprietary technology stack proven to support complex virtual care at scale
- 73% equity holder in WorkSimpli, a rapidly growing SaaS business in the document management space

**850,000**Virtual Consults Conducted



**215,000** Active Patients



At Least



\$200M

Revenue Guidance for 2024

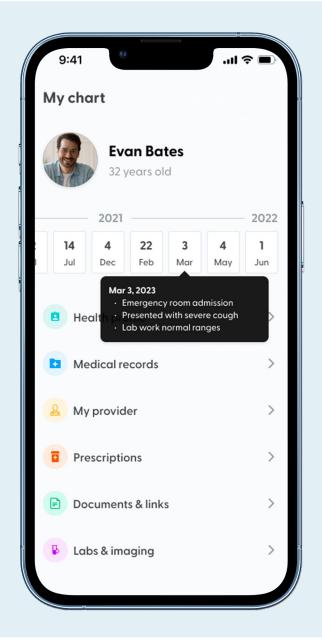
**250+** 



Employees Across the US

### **Investment highlights**

- Proven ability to operate at scale within large and growing addressable markets thanks to robust infrastructure
- Differentiated, end-to-end technology platform and affiliated medical group supporting complex virtual primary care needs of 800-1,000 new patients per day
- Significant growth opportunities from joint ventures, strategic partnerships, and licensing transactions
- EBITDA positive with \$18-\$22M of Adj. EBITDA forecast for 2024 and balance sheet capitalized to pursue strategy
- High-margin products/services generating 85%+ consolidated gross margins
- WorkSimpli providing high-margin recurring revenue with potential for significant exit value



# Telehealth can solve many of the biggest problems facing the U.S. healthcare system

#### Need

#### Solution

**Timeliness** 

1/3 of Americans don't have a primary care doctor, and the average wait time to see a family doctor is 20.6 days.<sup>1</sup>

At LifeMD, the median time from scheduling to the first provider appointment is only 2 hours.

Cost

Four in 10 U.S. adults say they have delayed or gone without medical care in the last year due to cost.<sup>2</sup>

Patients in all 50 states can see a LifeMD-affiliated provider for as little as \$39/mo. via their PC or smartphone.

Access

Only 8% of Americans undergo routine, preventative screenings due mainly to issues with cost and access.<sup>3</sup>

Routine, preventive care is built into LifeMD's virtual primary care membership programs.

Chronic Conditions

50% of the U.S. population has a chronic disease, and 86% of healthcare costs are attributable to chronic conditions.<sup>4</sup>

LifeMD's comprehensive care platform, combined with lab and in-home device partners, supports the ongoing needs of patients with chronic conditions.



<sup>1.</sup> Merritt Hawkins, 2022 Survey of Physician Appointment Wait Times, 2022,

<sup>.</sup> Gallup website, Record High in U.S. Put Off Medical Care Due to Cost in 2022, 2022

<sup>3.</sup> F. Batarseh, I. Ghassib, D. Chong, P. Su Preventive healthcare policies in the US: solutions for disease management using Big Data Analytics, 2020

<sup>4.</sup> H. Holman The Relation of the Chronic Disease Epidemic to the Health Care Crisis, 2020

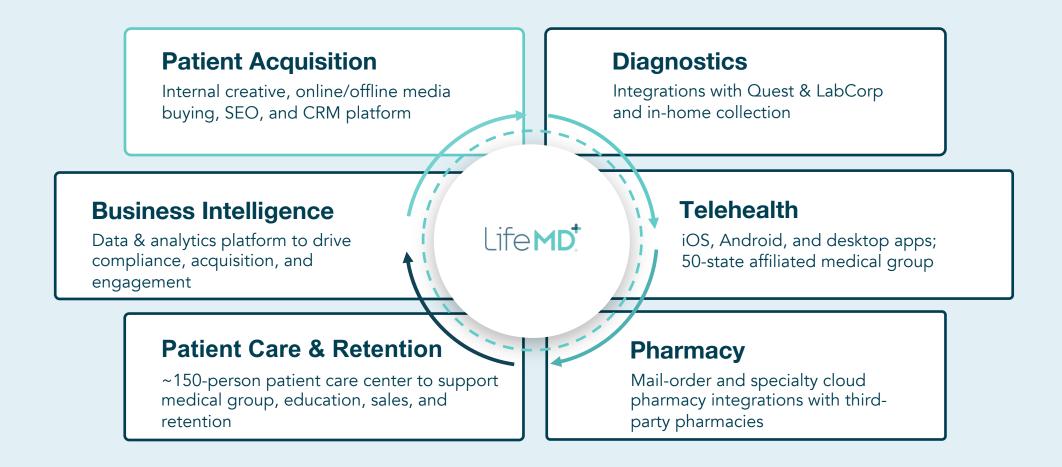
### A \$170 billion total addressable market in the U.S.

LifeMD's virtual care platform is addressing unmet needs in primary care and specialized healthcare.

Male and Female Sexual Health Insomnia Care Market Weight Management Integrative Health & Wellness Hormone Therapy Diabetes Management Cardiovascular Health Dermatology

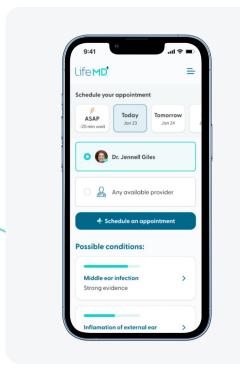


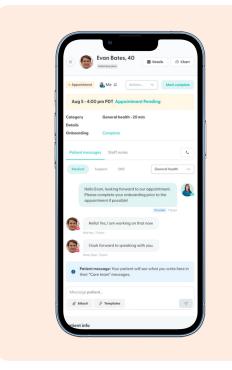
## LifeMD has built an end-to-end platform for comprehensive virtual healthcare

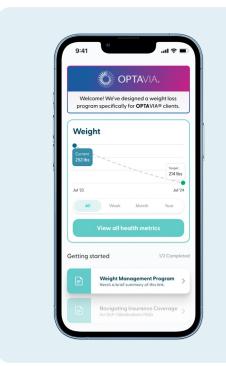


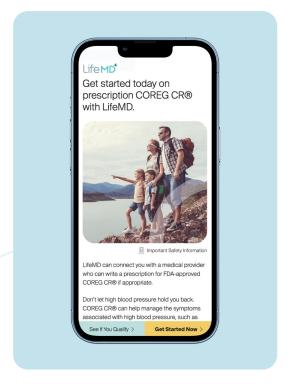


## Technology designed to provide Best-in-class experience and care for all stakeholders









#### For Patients

Patients benefit from an intuitive virtual care platform powered by a 50-state provider network, lab work partnerships, mail order pharmacy, and Al-powered tools.

#### For Providers

Streamlined workflow optimization with proprietary EHR and scheduling capabilities allow providers to focus on patient interactions that ensure the highest quality clinical care.

#### For Partners

Flexible partnerships with unique offerings are enabled by sophisticated de-identified data analytics, custom dashboards, and telehealth capabilities.

#### For Industry

Life sciences companies who partner gain access to robust direct-topatient capabilities across marketing, and medication adherence and compliance.



### Our affiliated medical group, staffed by full-time providers, is central to our success

99%

Of consults start on time\*

850K

Consults completed

200+

Different conditions
LifeMD treats

4.9/5

Average physician rating

98%

Patients satisfied with their care

**50** 

State coverage

Dr. Gupta

LifeMD Affiliated Provider

"I love what I do because I get the pleasure of being a part of my patients' lives."



### Our success is driven by three core pillars

#### **DTC** Telemedicine

- Subscription-based treatment+ Rx Offerings
- Established, wholly-owned brands with large customer base
- Supported by mail order pharmacy capabilities
- E.D., pain, dermatology, insomnia, allergy & asthma

### Virtual Primary Care

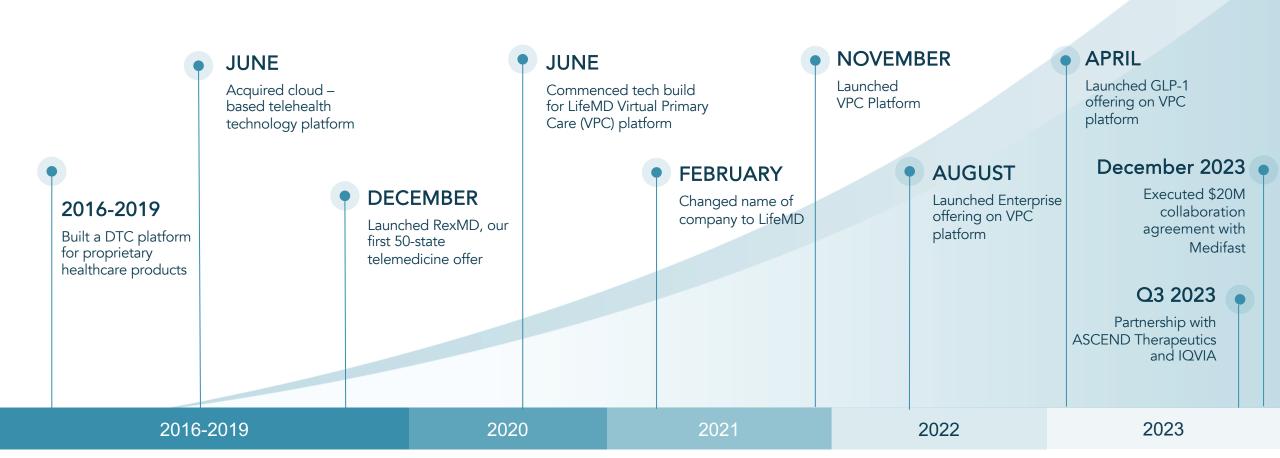
- Services include primary care, urgent care, and chronic condition management
- Supported by affiliated 50-state Medical Group
- Lab work powered by integrations with Quest, Labcorp, and GetLabs
- Weight Management/GLP-1 Program

#### **B2B Solutions**

- Digital front-door strategies for healthcare product companies
- Telehealth services for payors and employers
- Zero-cost patient flow for LifeMD platform
- Comprehensive devicesupported Cardiovascular Care Program



### Our track record of strategic focus and growth



### Clear strategy focused on scaling high-value revenue streams

#### **Key Priorities**

# Virtual Primary Care

- Continue to scale weight management/GLP-1 offering
- Launch cardiovascular health and hormone therapy offerings
- Launch commercial health insurance programs in 10 states
- Prepare Medicare/Medicaid infrastructure for 2024 deployment

### RexMD

- Double digit new patient growth in E.D. business
- Build and cross-sell patients to men's health primary care offerings

# Partnerships

- Execute strategic partnerships in GLP-1 space
- Continue to build long-term partnerships with Life Sciences and health-related companies

#### Goals

High Value Revenue Streams With Long-Term Brand Equity



Differentiated Telehealth Offerings With Strong Retention

30%+ YoY Revenue Growth With ~25% Adj. EBITDA Margins

LifeMD Synonymous With Highest Quality, Affordable Virtual Care



### WorkSimpli Software is rapidly growing and highly profitable

- Rapidly growing, global provider of Workplace and document Software-as-a-Service offerings to consumers and small businesses specializing in the pdf, resume/ HR, digital signature and forms markets
- Over 158,000 subscribers with platform available in approximately 20 languages globally
- Full Year 2024 revenue forecast of \$65 million, up 20% versus prior year
- Highly profitable enterprise with Adjusted EBITDA margins exceeding 30% and Full Year 2024 Adjusted
   EBITDA forecast of \$18-\$20 million
- Scalable platform with capabilities to rapidly expand in adjacent verticals on existing platform and provide users
  one-stop pricing for and access to the full suite of platform offerings
- LifeMD maintains over 73% ownership in WorkSimpli with sizeable near-term cash flow back to LifeMD and potential for future significant exit value
- Separately led and managed by highly skilled and experienced management with a demonstrated track record in building related consumer technology businesses

## Our management team has deep experience leading innovative healthcare organizations



Justin Schreiber
Chief Executive
Officer & Chairman
JLS VENTURES

ANN TAYLOR



Marc Benathen
Chief Financial Officer
EQUINOX
blink



Stefan Galluppi
Chief Innovation
Officer



Jessica Friedeman
Chief Marketing Officer

healthgrades

IBM Watson



Eric Yecies
General Counsel &
Chief Compliance
Officer



Dennis Wijnker
Chief Technology
Officer
dr.
evidence

 $CVFX_{i}$ 



Nick Alvarez
Chief Acquisition Officer





Our Board of Directors



John Strawn



Joseph DiTrolio, MD



Naveen Bhatia



Bertrand Velge



Roberto Simon



**Bobby Jindal** 



Joan LaRovere, MD



William Febbo



# Our businesses have experienced rapid, consecutive YoY Growth

\$200M

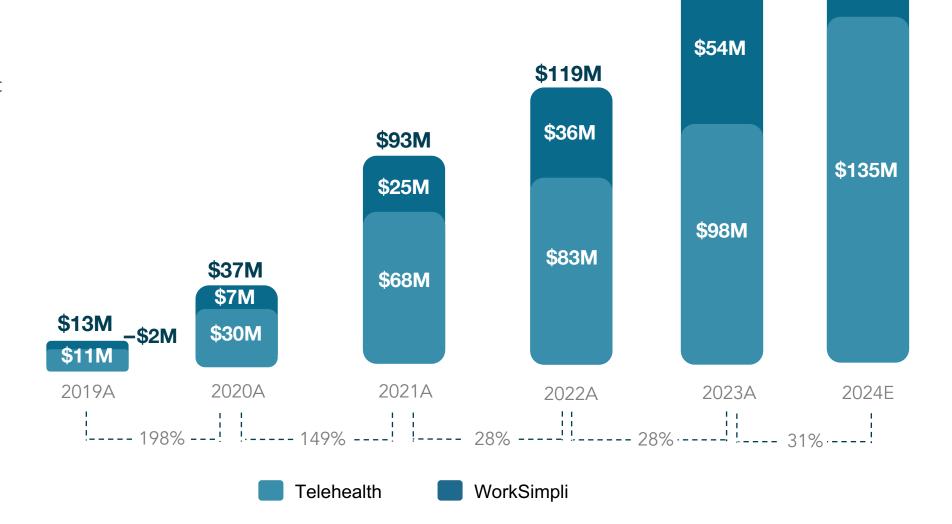
2024E Revenue Forecast

31%

Forecast 2024 Growth Rate Versus 2023

850K+

Patients & Customers To-Date



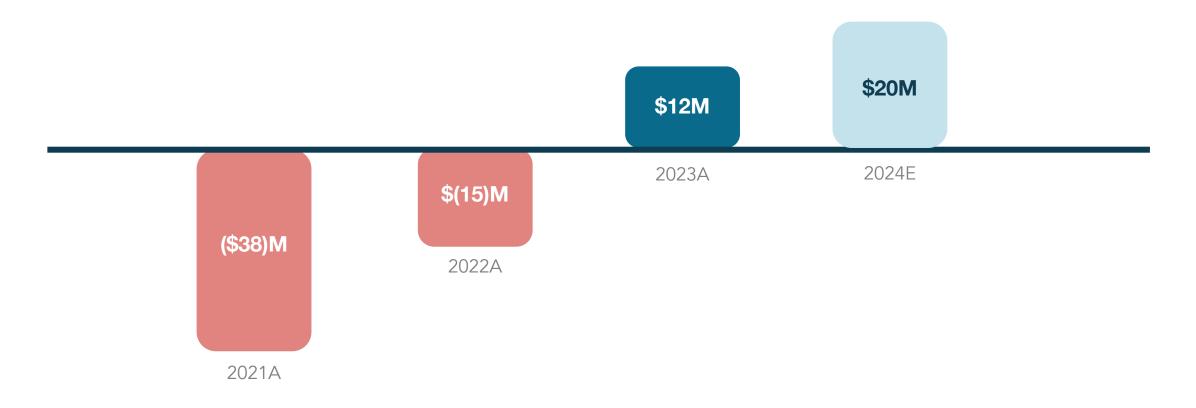
\$200M

\$65M

\$152M

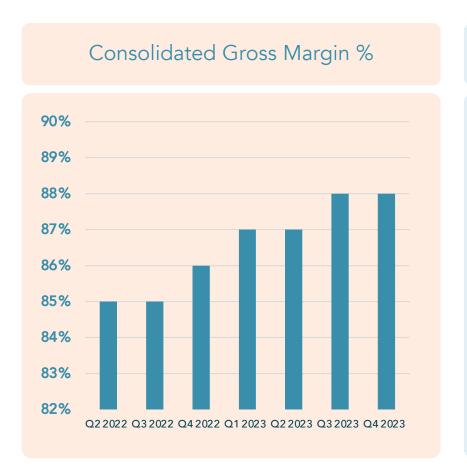
# Rapid growth in profitability after achieving adjusted EBITDA profit in Q4 '22

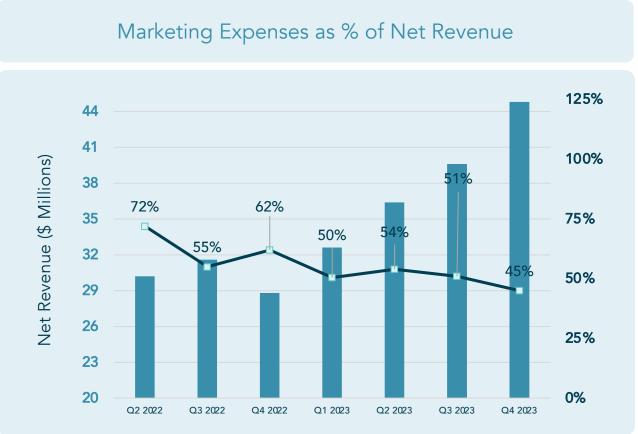
Annual consolidated adjusted EBITDA (\$ millions)





# Rapidly expanding gross margins and increasing leverage on marketing spend driving continued growth in profitability





Marketing cost as % of net revenue includes Telehealth and WorkSimpli results.



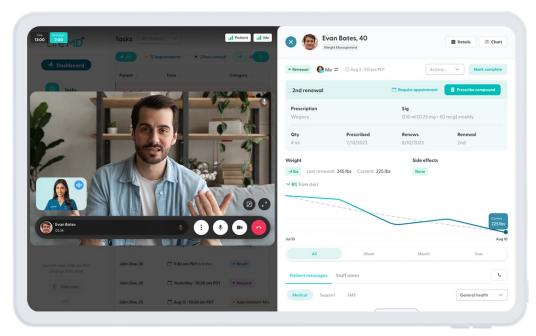
# 2024 guidance reflects substantial increases in both revenue and profitability

	FY 2024 GUIDANCE	FY 2023 ACTUAL	DELTA			
Telehealth Revenue	\$135 million	\$98 million	+38%			
WorkSimpli Revenue	\$65 million	\$54 million	+20%			
Consolidated Revenue	\$200 million	\$152 million	+31%			
Consolidated Adj. EBITDA	\$20 million	\$12 million	+67%			

### In summary

- Significant presence within established and growing addressable markets
- Proprietary technology platform differentiated by leading 50-state, affiliated physician network
- High margin products/services generating 85%+ consolidated gross margins
- Powerful telehealth infrastructure enabling highly scalable differentiated offerings
- Free cash flow breakeven with expanding adjusted EBITDA margins
- Diversified, non-cyclical revenue streams covering numerous healthcare areas







### **Appendix**



# Reconciliation of GAAP Net Loss to Adjusted EBITDA (in whole numbers, unaudited)

	Fourth Quarter Ended December 31,					Year Ended December 31,			
	2023		2022		2023		2022		
Net loss attributable to common shareholders	\$	(4,508,664)	\$	(12,711,912)	\$	(23,702,242)	\$	(48,641,909)	
Interest expense (excluding amortization of debt discount)		522,241		728,856		1,755,656		820,946	
Depreciation, amortization and accretion expense		1,959,468		1,340,626		6,767,447		4,044,056	
Amortization of debt discount		100,444				333,939			
Loss (gain) on debt extinguishment		-				325,198		(63,400)	
Financing transactions expense		38,431		98,333		773,932		250,348	
Litigation costs		168,600		168,162		1,594,930		1,685,521	
Inventory and reserve adjustments		404,694		699,057		637,324		929,718	
Deferred revenue adjustment		-		2,918,942				2,918,942	
Severance costs		17,400		181,824		25,092		360,914	
Acquisitions expenses		30,909		127,539		158,047		392,692	
Change in fair value of contingent consideration				(2,614,000)				(5,101,000)	
Goodwill and intangible asset impairment charges		-		6,127,596		-		8,862,596	
Insurance acceptance readiness		252,250				318,884		-	
Sarbanes Oxley readiness		151,248		-		199,824			
Accrued interest on Series B Convertible Preferred Stock		-		114,685		506,991		455,000	
Foreign exchange (gain) loss		368,793		393,147		1,165,412		1,078,389	
Taxes		428,000		360,700		498,378		360,700	
Dividends		1,399,560		812,562		5,371,450		3,250,250	
Stock-based compensation expense		3,645,607		1,884,614		12,489,343		13,734,614	
Net income attributable to noncontrolling interests		509,880		360,168		2,756,935		514,632	
Adjusted EBITDA	\$	5,488,861	\$	990,899	\$	11,976,540	\$	(14,146,991)	



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